



North Maharashtra University, Jalgaon
उत्तर महाराष्ट्र विद्यापीठ, जळगाव
Maharashtra, India
'A' Grade NAAC Re-Accredited (3rd Cycle)

Feedback Analysis and Action Taken Report

Internal Quality Assurance Cell (IQAC)
Academic Year : 2017-18



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The Internal Quality Assurance Cell has developed feedback mechanism for various stakeholders (Student/Teacher/Parent/Employee/ Alumni) of the University. Accordingly the various schools on the campus collect feedback at the end of every academic year from various stakeholders. The feedback is analysed and the schools initiate appropriate action required. The consolidated feedback analysis and action taken of various stakeholder is as follows:

Sr. No.	Name of the School	Stake Holder	Major Grievances/ Suggestion on curriculum Development	Action Taken by competent Authority
1	School of Life Sciences	Students	i. The course contents should be upgraded to include the new developments in the field including more choices. ii. University should clearly focus the value based approach of the curriculum. Steps should also be taken to develop 'Social Skills' among students. iii. More workshop and training programmes should be conducted for the benefit of students.	i. The course content can be upgraded as per need. ii. The skill based programs are decided and suggestion are forwarded to BOS iii. The instrumental training workshop is planned in upcoming academic year.
		Teachers	i. Some unnecessary or irrelevant topic to current scenario need to be omitted. ii. Industry visits and some exposure to industry can be done through curriculum. iii. The objective in upcoming syllabus updating must be clearly defined and more focus on flexibility is suggested.	Will be done during syllabus revision.
		Alumni	i. The social skills and social values should be developed through curriculum in case of science faculty. ii. Feedback system can be digitalized which help to submit quick and proper feedback	Feedback System has been digitized partially.

		Parents	i. Placemen cell must be improved. ii. Medical Centre upgraded to get quick first aid.	-
		Employee	-	-
2	School of Environmental and Earth Sciences	Students	i. Develop social networking groups for communication. ii. Conduct intensive field visits. iii. Develop proper garbage management facility at university boys and girls hostel.	What's app group is created suggestion regarding garbage management is communicated to the authority.
		Teachers	i. Value added courses may be added in the present syllabi of M.Sc. Environment Sciences. Major revision of the syllabus as per the UGC module (Core + Elective Value added + Skill Oriented.) ii. Value added Course on 'Remote Sensing and GIS' may be fruitful to for students.	i. Will be taken into consideration during revision. ii. Discussion on value Added Course on 'Remote Sensing and GIS' is carried out and decided to start from coming academic year.
		Alumni	Career Oriented Syllabus should be incorporated.	Will be discussed in academic committee.
		Parents	i. Canteen facility need to improve. ii. Conduct Induction programs for students.	Parent's expectations are communicated to higher authorities for further action.
		Employee	Reframe Syllabus considering students employability.	Suggestion will be considered in due courses of time
3	School of Physical Sciences	Students	i. Free online audio-video lectures of eminent professor in physical Sciences across the country shall be made available. ii. Students club should be formed for various activities. iii. Various competitions for students should be arranged on the occasion of science day.	i. For our students and researchers, facility of free online audio-video lectures of eminent professor across IIT's IISc has been made available in our school by using 'Nptel Swayam' portal (Initiation of HRD) ii. 'Physics student's clud' has been made for the various co-curricular activities in our school. iii. In addition to guest lectures and industry visits, various competitions such as poster, elocution, easy

				writing etc. have been arranged in our school.
		Teachers	<ul style="list-style-type: none"> i. Workshop on 'VLSI' has to be arranged for the betterment of students. ii. Syllabus need to be updated with current scenario. 	<ul style="list-style-type: none"> i. For the overall development of students workshop on VLSI Tool has been arranged. ii. Syllabus has been updated by concerning current scope.
		Alumni	Copies of books in the departmental library should be increased	Necessary books have been purchased in library for enrichment.
		Parents	Free of cost intercity transport facility for students should be provided.	A request of free of cost intercity transport facility for students has been given to high authority of university.
		Employee	Soft skill of students can be enhanced by adapting interdisciplinary choice based credit system	Interdisciplinary choice based credit system is requested by school from the university for the overall nourishment of students.
4	School of Computer Sciences:	Students	<ul style="list-style-type: none"> i. Self-paced courses on technology can increase knowledge on current trend in the market ii. Other than regular curricula workshops or activities should be carried out to improve programming ability and critical thinking. iii. Transportation facility from city to university should be improved. 	<ul style="list-style-type: none"> i. As per the current need of the industry, a course on current computing trends is provided in the curriculum. Along with that students are facilitated for the participation in online courses from spoken tutorial, IIT Mumbai in the form of Audit courses. ii. Student activity name "PACE" is planned to be conducted. iii. Transportation need is informed to IQAC section of the university.
		Teachers	<ul style="list-style-type: none"> i. state of art IDE should be used for development ii. Need to include some elective paper in the syllabus. iii. Curricula needs to change with the inclusion on new technologies 	<ul style="list-style-type: none"> i. In the faculty meeting, it is asked to all teachers who are mentoring practical courses based on programming subjects to teach the courses with the use of IDE and also asked

				<p>to technical assistant to update the laboratory with the required software's.</p> <p>ii. As per the current need of the industry, a course on current computing trends is provided in the curriculum.</p>
		Alumni	<p>i. Practical knowledge should be improved by arranging lectures by industry experts.</p> <p>ii. Courses like cyber security, cloud services software's should be arranged.</p>	<p>i. In the activity "PACE" industry expert's sessions are planned to conduct.</p> <p>ii. Courses on cloud computing are added in the curriculum.</p> <p>iii. Certificate course on cyber security is planned to conduct.</p>
		Parents	<p>i. Internal transport from hostel to schools should be provided</p> <p>ii. Clean drinking water facility should be provided in school.</p> <p>iii. More buses should be arranged for transport from city to university.</p>	<p>i. Transportation need is informed to IQAC section of the university.</p> <p>ii. Water purifier has been re-installed and maintained in the 1st floor of the school.</p>
		Employee	<p>i. Build strong alumni network.</p> <p>ii. New skill-based courses as per current trends in the IT industry should be added to the curricula.</p>	<p>i. Teachers are motivated to connect to more alumni.</p> <p>ii. It has been surveyed to acquaint with the knowledge about skill-based courses referring with the other reputed institutes and alumni.</p>
5	School of Mathematical Sciences	Students	<p>i. Lectures by experts on specific topics</p> <p>ii. Need good sanitary facility</p> <p>iii. Provide transport facility from Jalgaon city to university</p> <p>iv. Conduct problem solving session regarding NET/SET exam</p>	<p>i. Guest lectures of other university/institute experts were arranged for students and lectures.</p> <p>ii. Conduct one week workshop for guidance and problem solving session regarding NET/SET for students.</p> <p>iii. University provided concession in local travel expenses of students who are doing daily up and</p>

				down from home to university.
		Teachers	i. Skill based courses may be added ii. Workshop may be organized for NET/SET	i. Planning for Syllabus revision was done as per feedback received. ii. Conduct one week workshop for guidance and problem solving session regarding NET/SET for students.
		Alumni	Conduct campus placement activities.	Asked the central placement cell to call some industries for placement of our students.
		Parents	i. Increase extracurricular activities of students ii. Arrange sports day for students	One full day sports activities were organized for students.
		Employee	i. Provide training on software like SAS, Python etc. ii. Focus more on projects.	Decided to assign more Industrial and Computational Statistics related project to M.Sc. Students.
6	School of Social Sciences	Students	i. Syllabi should be skilled base. ii. Curriculum should be competitive base.	-
		Teachers	i. Curriculum should be job oriented and skill development ii. University should be start P.G. Research Centre.	-
		Alumni	i. University Should be started value added courses. ii. Guest lecture should arrange. iii. Wi-Fi facility should be started.	-
		Parents	i. Student development should be holistic ii. University should be focus on internal transport. Carrier oriented syllabus should be start.	-
		Employee		
7	School of Chemical Sciences	Students	i. ICT Lecture Hall ii. Wi-Fi facility in the school iii. Inclusion of soft skill and communication courses in the syllabi	-
		Teachers	i. Need to develop skills in students ii. Revision of syllabus for incorporation of new point	-

			iii. Yoga, Communication skill etc.	
		Alumni	i. ICT/ smart room for lecture hall. ii. RO water facility iii. Inclusion of soft skill and communication courses in the syllabi iv. Sophisticated analytical laboratory on the university campus. v. Bus transportation from city to campus.	-
		Parents	i. Provide more hostels for girl student on university campus ii. Facility for internal transport on the campus iii. Provide good food quality in hostel mess	-
		Employee	i. Introduce courses with soft and communication skill ii. Introduce dyes and pigments topic. iii. Introduce personality development courses.	-
8	University Institute of Chemical Technology	Students	-	-
		Teachers	i. Current syllabus is need based ii. Program outcomes of the syllabi are well defined iii. Curriculum designed is job oriented.	-
		Alumni	To arrange some communication skill workshops for final year students	-
		Parents	-	-
		Employee	To provide platform for the employers to comment on the current education system and to engage them in a process of refining the educational structure at the institute	We have decided to conduct one communication skill workshop for the final year students of all the courses
9	School of Management Studies	Students	Students agreed on overall course content is favourable for their individual development.	-
		Teachers	Suggested that changes shall be incorporated as per the changing norms in government regulation	Revised changes were made cyber law and IT and LPR.
		Alumni	i. School maintain adequate infrastructure to cater management education. ii. Alumni shall be invited for delivering the lectures and workshop in the school also they will be motivated to visit school frequently	i. Alumni invited for sharing their industry experiences in the meet. ii. Appeal has been made to alumni for registering the PHD Courses.
		Parents	i. More than seventy nine respondent were happy with the examination conducted by the school.	i. Prof. Scott Venezia CYTES University conducted workshop.

			ii. Extracurricular activities and athletic facilities shall enhance	ii. Tree Plantation activity carried out. iii. Women empowerment workshop organized.
		Employee	i. Commented on improvement of syllabus so as to increase employability. ii. Suggested for seeking the feedback from alumni. iii. Departmental must introduced interdisciplinary courses.	i. Major revision carried out in the subject like current trends in business and business law. ii. CBCS system further strengthen and subject entitled fundamental of management introduced.
10	School of Education	Students	Teacher provide good motivation for research activities. Bus facility should be started for the students	University will take necessary actions regarding bus facility for students
		Teachers	Practical work should be application based.	Practical works are modified.
		Alumni	Number of the educational journals magazines should be increase.	Demand for Educational Magazines has been placed to central library.
		Parents	-	-
		Employee	-	-
11	School of Arts and Humanities	Students	i. University develop departmental library and smart classroom. ii. University start job oriented certificate course and diploma courses. iii. Need of ICT based teaching.	-
		Teachers	i. Need skill base syllabus must be introduced ii. The course should be based on the applied element.	-
		Alumni	i. Subject related journal available in department. ii. University should be started value added courses iii. Guest lecture should arrange. iv. Requirement of Wi-Fi facilities v. Food quality must be improve to the hostel.	-
		Parents	i. University should be focus on internal transport. ii. Carrier oriented syllabus should be start. iii. University Providing quality food facility.	-

		Employee	-	-
		Students	-	
		Teachers	Curriculum should develop the personality of the students	-
12	School of Language Studies and Research Center	Alumni	i. Should enhance research component in syllabus ii. Needs Internal Transport, WIFI Campus. iii. Seminar Hall should be available.	-
		Parents	-	-
		Employee	-	-

APPROVED

[Signature]
Director, IQAC

[Signature]
Hon'ble Vice Chancellor

Vice-Chancellor,
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